

on the air. There was no effect on Channels 6 and 15.

7. I informed Mr. Stewart of the existence of the second TV set. Mr. Stewart said that the station was not required to fix more than one television set per residence. When I asked for a second filter to install on a new TV set we were planning to buy, Mr. Stewart offered to sell me one for about \$50.

8. On March 18, 1991, I signed a document, a copy of which appears as Attachment 1. I hereby reaffirm the accuracy of the statements made therein.

Declaration

9. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 9/6/92, 1992.

Mike Beckham
Michael O. Beckham

ATTACHMENT 1

5

1. Did KOKS send you a questionnaire by Registered Certified Mail? yes or no

2. Did you respond and send back their questionnaire? ~~yes~~ or no

(a) Did you approve of a home visit? yes or no

(b) If answer to above is no, please explain why. Comment: _____

Phone us to set up time

3. Did KOKS personel call and make an appointment to come to your home? yes or no

(a) Did KOKS personel come at the appointed time? yes or no

(b) If answer to above is no, please explain. Comment: _____

4. Did KOKS personel bring a tape recorder into your home? yes or no

(a) If answer is yes, did KOKS personel ask for and receive your permission to use the recorder? yes or no Comment: _____

5. Are you satisfied with the filter(s) that KOKS personel provided and does it continue to work at all times? yes or no Comment: _____

Not restored to former reception at all.

(a) If you had any problems with the filter, did you call the station? yes or no
Comment: _____

No use - they lie and evade issue.

6. Did KOKS personel restore your guaranteed channels to the reception you received before KOKS started broadcasting? yes or no

(a) If answer to above question is no, please describe continued interference on these channels:

Channel 12 Lousy

Channel 15 Worse

Channel 8 cannot get

7. How many TV's, radios, or stereos, in your home did KOKS put filters on?
how many TV's 1 radios — stereos — satellite dish —

(a) How many other items (radios, TV's, stereos) do you own which are affected by KOKS signal. (NOTE: mention only items which may be plugged into an electrical outlet, not battery operated)? How many TV's 1 radios — stereos — satellite dish —

(b) Did KOKS personel offer to put filters on any of the above mentioned items listed in part (a) yes or no Comments: _____

Refused to put filter on second TV. We have a TV on first floor & a TV on lower level to accommodate 17 residents.

This page of the questionnaire is included for you to write any additional comments.
Please sign and date below, thank you.

They refused to put filter on second TV on upstairs set. Asked them to leave one so we could put it on a new set we had ordered. They were only supposed to put one in every home they said. (However, they put 2 on at our home). If we wanted one on the upstairs TV they could sell us one for \$49.95. When we refused to sign their report Wlon Stewart told his wife "that's all right, I can get around that."

Our boarding home is for the elderly or folks who are dependent of 24 hr. supervision. Their only means of entertainment are reading and watching TV. We have 17 people 24 hrs. a day, seven days a week.

Subscribed and sworn to before me
this date 3-18-91

Eileen L. Adams

Eileen L. Adams

Notary Public

Commission expires 04-17-1992

Your Signature Mike Beckham

Please print: WHISPERING OAKS BOARDING HOME

NAME MIKE BECKHAM

ADDRESS R 6 Box 123

BUSINESS POPLAR BLUFF, Mo. 63901

HOME 314-785-1877 DATE 3-18-91

314-686-1806 (OUR HOME)

7

(dictated to Eileen Adams)

MM DOCKET NO. 92-122
MASS MEDIA BUREAU EXHIBIT 10

mmB
Ex. 10

TESTIMONY OF MARY J. WYNN

NO. 100-100000-100000
MASS MEDIA BUREAU
EXHIBIT 10
DATE: 10/10/92
BY: [illegible]
FOR: [illegible]
FILE: [illegible]
REMARKS: [illegible]

FEDERAL COMMUNICATIONS COMMISSION

Docket No. 92-122 Exhibit No. MMB18

Presented by Mass media Bureau
Identified 11/12/92

Disposition: Received 11/12/92
Rejected

Reporter B. Lord

Date

TESTIMONY OF MARY J. WYNN

1. I, Mary J. Wynn, presently reside at 402 Shorecrest, Bull Shoals, Arkansas. I have resided there since October 3, 1992. For the previous 8 years, I resided at Route 6, Box 93 (earlier numbered 47-J), Poplar Bluff, Missouri, in a mobile home park known as Camelot Estates. My Poplar Bluff residence was approximately 1/4 mile from the transmitter of KOKS(FM).

2. In Poplar Bluff, I owned a 21 inch television set and a radio. In 1991, I also had a portable television. My large television set was connected, by a flat wire, to a roof-top antenna approximately 20 feet above ground. The antenna was in a fixed position turned toward Cape Girardeau.

3. Before KOKS(FM) began broadcasting, I could and did watch television channels 6, 8, 12 and 15. I also listened to radio station KKLR. After KOKS(FM) began broadcasting, I could no longer watch television channels 6 or 8. I could watch channels 12 and 15, but the reception was poor. Initially, when KOKS(FM) began broadcasting, I could not listen to KKLR. However, when KOKS(FM) ceased its broadcasting day at 6 p.m., I could watch television and listen to radio as I had before KOKS(FM) began broadcasting. When KOKS(FM) extended its typical broadcast operations from 6 a.m. to midnight and then to 24 hours

per day, I could no longer watch channels 6 and 8, and I received KOKS(FM) interference on channels 12 (occasionally) and 15 and also on my radio.

4. On December 4, 1988, I signed a document, a copy of which appears as Attachment 1. I hereby reaffirm the accuracy of the statements made therein. Shortly thereafter, I telephoned KOKS(FM) to report my reception problems. Sometime in January 1989, Nina Stewart came to my home. She installed a filter on my television set. It did help at first, but after six hours, the reception became poor again. She also installed a device on my radio, which we both observed had no effect. On January 19, 1989, February 24, 1989, and June 9, 1989, I signed documents, copies of which appear as Attachments 2, 3 and 4. I hereby reaffirm the accuracy of the statements made therein. Also, on December 1, 1989, I swore to the truth of an informal objection, a copy of which appears as Attachment 5.

5. I am aware that by letter dated September 22, 1989, KOKS(FM) reported that a representative of the Station came to my residence and installed an FM trap on my television set in April 1989, and that reception on channels 8, 12 and 15 was very good. I do not recall any such visit, and I disagree with KOKS(FM)'s assessment that my reception of channels 8, 12 and 15 was "very good."

6. On March 17, 1991, I subscribed and swore to a "Questionnaire," a copy of which appears as Attachment 6. Subsequently, on August 6, 1991, I had A1 Electronics come to my house to repair my television set. At that time, the repair man installed a filter which improved reception on channels 12 and 15. He charged me \$50.00 for installation of the filter. I called Nina Stewart and asked the station to pay the charge, but she refused. In September, 1991, Nina Stewart came to my home and installed an antenna connector on my main television set and a filter on my second television set. I noticed no change in the quality of the reception on my two television sets. Nina Stewart made no attempt to improve the reception on my FM radio.

Declaration

7. I declare under penalty of perjury that the foregoing is true and correct. Executed on 10-30 , 1992.

Mary J. Wynn

Mary J. Wynn

ATTACHMENT 1

WE NEED YOUR HELP

Occupant,

Are you having electrical difficulties due to the radio signals from KOKS FM radio station?

Most people in this area cannot receive channels 6, 15, or 8 during the day due to the radio programming of KOKS. Channel 12 is weak and some music is picked up on it during the daytime hours.

The radio station shuts down at 6:00 p.m. and starts again during the morning hours. This is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon. *now 24 hrs.*

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get use to it. You will never be able to pick up channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

Many items and neccessary equipment is being effected in our households and bussinesses. TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals with the tape. Any electrical or battery operated playing instruments with speakers receive the radio station signals, burgular alarm system, and baby monitors also receive the radio station signals.

If your receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children not enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our neccessary household and business items.

We have tried, for over a month to get these problems solved. The radio station seems to think everything is okey, but we need to let the station know these problems exist.

These letters will be sent to neccessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260
Poplar Bluff, Mo. 63901
further information call 686-3300

Please circle any items below that are effected. If an item is not listed please write in the items.

<u>TV's</u>	Tape players
<u>Radios</u>	Musical instruments with speakers
Telephones	Burgular alarm systems
Computers	Intercom systems
Stereo systems	Baby monitors

Sincerely,
From the people who
know what the problem is
but need help to solve it

ase feel free to send any additional comments
along with this letter.

YOUR SIGNATURE Mary J. Wilson
DATE 12/4/88
ADDRESS Rt 6, Box 47-J
Poplar Bluff, Mo 63901

I feel like my air way are being Violated. I have a right to see Channels 6, 8, 12, 15. And listen to my choice of radio + T.V. Stations.

(7)

8,
12,
15

ATTACHMENT 2

WE NEED YOUR HELP

Occupant,

Are you having electrical difficulties due to the radio signals from KOKS FM radio station?

Most people in this area cannot receive channels 6, 15, or 8 during the day due to the radio programming of KOKS. Channel 12 is weak and some music is picked up on it during the daytime hours.

The radio station shuts down at 6:00 p.m. and starts again during the morning hours. This is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon. NOW 24 HRS.

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get use to it. You will never be able to pick up channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

Many items and neccessary equipment is being effected in our households and bussinesses. TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals with the tape. Any electrical or battery operated playing instruments with speakers receive the radio station signals, burgular alarm system, and baby monitors also receive the radio station signals.

If your receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children not enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our neccessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to think everything is okey, but we need to let the station know these problems exist.

These letters will be sent to neccessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260
Poplar Bluff, Mo. 63901
further information call 686-3300

Do you have a booster? YES or NO

Please circle any items below that are effected. If an item is not listed please write in the items.

TV's 6, 8, 12, 15
Radios
Telephones
Computers
Stereo systems
VCR's
Tape players
Musical instruments with speakers
Burgular alarm systems
Intercom systems
Baby monitors
Satelites

2nd
LETTER

Sincerely,
From the people who
know what the problem is
but need help to solve it

YOUR SIGNATURE Mary J. Wilkins
DATE 1/19/1989
ADDRESS Rt. 6, Box 47-J
POPLAR BLUFF, Mo. 63901
phone 314-686-3643

use feel free to send any additional comments along with this letter.

Koks put filters on my T.V. and radio.
The T.V. filter works about 6 hrs and quits.
The radio filter does No good at all.

9

ATTACHMENT 3

WE NEED YOUR HELP

Occupant,

Are you having electrical difficulties due to the radio signals from KOKS FM radio station?

Most people are having problems receiving channels 6, 8, 12 or 15 due to radio interference from KOKS. The station started broadcasting around the first week of October 1988. Their hours started around 6:00 a.m. and stopped around 6:00 p.m. Starting about December 1st KOKS went to 24 hour broadcasting. This problem seems to cover a large area in and around the Poplar Bluff area.

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get used to it. You will never be able to pick up channel 6 again and we're not responsible for interference on radios, TV's, tape players ETC."

People are being out money to see why their TV's and radios are not working right. People do not know why they're having these electrical difficulties over the past months, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

Many items and necessary equipment are being affected in our households and businesses. TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals with the tape. Any electrical or battery operated playing instruments with speakers receive the radio station signals, burglar alarm systems, and baby monitors also receive the radio station signals.

If you're receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children cannot enjoy regular programming or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our necessary household and business items.

We have tried for many months to get these problems solved. The radio station seems to think everything is okay, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260

Do you have a booster? YES or NO

Poplar Bluff, Mo. 63901

further information call 686-3300

Please circle any items below that are affected. If an item is not listed please write in the items.

TV's 6, 8, 12, 15 Tape players
Radios Musical instruments with speakers
Telephones Burglar alarm systems
Computers Intercom systems
Stereo systems Baby monitors
VCR's Satellites

PS:

Please feel free to send any additional comments along with this letter.

3rd LETTER
Sincerely,
From the people who know what the problem is but need help to solve it:

YOUR SIGNATURE

DATE 2/24/89

ADDRESS

Route 6 Box 47-J
Poplar Bluff, Mo 63901
phone 686-3643

It concerns me that any FM radio stations or T.V. stations that may be added to this area in the future may be affected by radio station KOKS (11)

MARY WYNN
Rt 6, Box 47-J
Poplar Bluff, Mo. 63901
February 24, 1989

Dorris Smith
Rt. 6, Box 260
Poplar Bluff, Mo. 63901

Dear ^{Mrs.} Smith;

I am enclosing a copy of the petition that was left at my house.

I am very unhappy at the radio station KOKS. I had looked forward to a good Christian Radio Station being added to our area. I had no idea that its' being put on the air would cause such problems. Since they have been on the air, I have not been able to hear any F.M. station my radio. I can no longer see channels 6 or 8 on my t.v.

Mrs. Stuart from the radio station came to my house to install filters on my t.v. and radio. I don't believe she is an engineer as she stated that she would bring some of my problems to the attention of an engineer. Mrs Stuart fastened a piece of antennae lead in wire to the t.v. It helped for approximately 5 hours and hasn't helped since. She put some kind of a small square thing on the plug-in cord of my radio. It never helped the sound at all.

I understand that the radio station reports the installation of these so called filters to the FCC and tells them they have corrected the problem. Then the FCC labels our complaints as closed.

Somehow, this doesn't seem truthful. My name is on the list of those whose case is closed. At this time, all that is closed pertaining to this matter is my right to enjoy F.M. radio stations and t.v. channels 6 and 8 without interference.

You have my permission to send a copy of this letter to any one who may help us resolve our complaint against this radio station.

Sincerely.

Mary Wynn

(12)

ATTACHMENT 4

PETITION

1. Is this your first petition? yes ☒ no

Do you still have TV interference from radio station KOKS? ☒ yes no

3. What channels are affected? ☒ 6 ☒ 8 ☒ 12 ☒ 15
Some people have interference all the time on some channels, others off and on at different times.

Describe interference on channel 6 TOTALLY BLOCKED OUT

Describe interference on channel 8 BAD ALL TIME

Describe interference on channel 12 BAD AT TIMES

Describe interference on channel 15 BAD ALL TIME

4. Is your satellite system receiving interference? yes no
Describe interference _____

5. Do you have radio interference? ☒ yes no
Describe interference FM STATIONS ARE BLOCKED

6. Are you on cable? yes ☒ no Do you have interference from KOKS on cable? yes no
Have you reported this to your cable company? yes no If you reported this to your cable company what did they say or do? _____

7. Has KOKS contacted you about your interference problems? ☒ yes no
How did they contact you? ☒ phone - letter - other _____

8. Did KOKS make an appointment with you? yes no More than one appointment? yes no
Did KOKS show up for the appointed time? yes no Comments: _____

9. Did KOKS personel come to your home? ☒ yes no Was this an engineer? yes ☒ no

10. Did KOKS put a filter on your ☒ TV's or ☒ radios? ☒ yes no

11. Did these filters solve the interference? yes ☒ no Comments: THEIR FILTERS ARE A BIG JOKE. DON'T HELP AT ALL.

12. Do you have a booster? yes ☒ no Has KOKS given you enough technical assistance to solve your interference problems? yes ☒ no Comments: _____

MAIL THIS PETITION TO:

Doris Smith
Rt. 6 Box 260
Poplar Bluff, MO 63901

Please PRINT
and sign your
name - We need
both.

PRINT name clearly MARY J. WYNN

Signature Mary J. Wynn

Address Route 6 Box 47-J

Date June 9, 1989

Phone no. 686-3643

Please write comments on back or attach letter.

Thank you so much for your cooperation, this petition will be sent to the FCC in Washington D.C. Please mail this right away, the FCC is waiting for these results.

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ATTACHMENT 5

INFORMAL OBJECTION

This is an "Informal Objection" to the license renewal of Radio Station KOKS FM, 89.5 Poplar Bluff, Missouri on the grounds that they have not solved their blanketing and interference problems in and around the Poplar Bluff area.

KOKS has said they have solved all my problems of interference on my radio & T.V. They left some kind of thing on the back of my T.V., which they call a filter. This filter may have helped some for a total of 6 hours. After that, the interference has been as bad as ever. Channel 6 is totally blocked out. Channels 12, 8 and 15 are affected. My radio is affected also. Sometimes the radio station (KOKS) comes over ~~the~~ my telephone so loud I can hardly hear to talk on it. As far as I am concerned, Radio Station KOKS FM has solved none of my problems which their station caused.

Subscribed and sworn to before me
this date 12-1-89.

Eileen L. Adams

Eileen Adams
Notary Public

Commission expires 4-17-1992

PRINT NAME MARY J. WYNN

Sign Signature Mary J. Wynn

Address Route 6, Box 47-J

Poplar Bluff, Mo. 63901

Phone 686-3643

(16)

ATTACHMENT 6

1. Did KOKS send you a questionnaire by Registered Certified Mail? yes or (no)

Did you respond and send back their questionnaire? yes or no

(a) Did you approve of a home visit? (yes) or no

(b) If answer to above is no, please explain why. Comment: _____

KOKS has not contacted me since Oct. 30, 1990.

In Jan 1989 they put some sort of filters which did nothing to help

3. Did KOKS personel call and make an appointment to come to your home? yes or no

(a) Did KOKS personel come at the appointed time? yes or no

(b) If answer to above is no, please explain. Comment: I signed a Affidavit

After Jan. 1989 stating that my reception problems were not solved.

4. Did KOKS personel bring a tape recorder into your home? yes or (no)

(a) If answer is yes, did KOKS personel ask for and receive your permission to use the recorder? yes or no Comment: _____

5. Are you satisfied with the filter(s) that KOKS personel provided and does it continue to work at all times? yes or (no) Comment: _____

(a) If you had any problems with the filter, did you call the station? yes or (no)

Comment: I signed an Affidavit stating the problems aren't solved

6. Did KOKS personel restore your guaranteed channels to the reception you received before KOKS started broadcasting? yes or (no)

(a) If answer to above question is no, please describe continued interference on these channels:

Channel 12 Bad picture

Channel 15 " "

Channel 8 Almost no reception

7. How many TV's, radios, or stereos, in your home did KOKS put filters on? how many TV's 1 radios 1 stereos 1 satellite dish 1

(a) How many other items (radios, TV's, stereos) do you own which are affected by KOKS signal. (NOTE: mention only items which may be plugged into an electrical outlet, not battery operated)? How many TV's 1 radios 1 stereos 1 satellite dish 1. Sometimes the telephone

(b) Did KOKS personel offer to put filters on any of the above mentioned items listed in part (a) yes or (no) Comments Only the ineffectual ones

which were put on in Jan 1989

File NO. BRH-891103UA
Re: KOKS license renewal

QUESTIONNAIRE
continued

Complainants NO. 699

This page of the questionnaire is included for you to write any additional comments.
Please sign and date below, thank you.

I resent the fact that KOKS has told the FCC that they have solved my reception problems when they did not. The ~~filters~~ they put on my T.V. and radio in Jan 1989 were a big joke. The radio filter never did help and the T.V. filter helped for approximately 6 hours.

Subscribed and sworn to before me
this date 3-17-91

Eileen L. Adams

Eileen L. Adams

Notary Public

Commission expires 04-17-1992

Your Signature Mary J. Wynn

Please print:

NAME MARY J. WYNN

ADDRESS ROUTE 6, Box 93

POPLAR BLUFF, MO. 63901

PHONE 686-3643 DATE 3/17/91



MM Docket No. 92-122
Mass Media Bureau Exhibit 12

mmB
Ex. 11

TESTIMONY OF CRAIG MEADOR

DATE	10/11/92
TIME	10:00 AM
LOCATION	1000 1st St
BY	MEADOR
REMARKS	MEADOR
INITIALS	MEADOR
SIGNATURE	MEADOR
DATE	10/11/92
TIME	10:00 AM
LOCATION	1000 1st St
BY	MEADOR
REMARKS	MEADOR
INITIALS	MEADOR
SIGNATURE	MEADOR